



Virtual Fund Finance Symposium

NOVEMBER 16 – 20, 2020

Frequently Asked Questions

Can I watch the sessions at a later date?

Yes, the majority of sessions will be available on demand within the platform post-event for two months.

What if I have questions for the panelists?

Please submit your questions in the Chat box specific to that session or email them over to info@fundfinanceassociation.com with the name of the panel in the subject line and we'll be happy to send it along to the panel.

I am not able to see the live panels. What do I do?

Please be sure you're using the most current version of Google Chrome or Firefox. WorkCast is optimized for viewing on a desktop or laptop. If you're still having trouble please visit the Help Desk by clicking on the top right corner of your screen for additional technical support.

How do I participate in the networking and Happy Hours?

There is a networking lounge open for the duration of the event where attendees may chat with one another using the text-based chat feature. At the end of each day the FFA will be hosting a virtual Happy Hour in Zoom for 1 hour that is open to all attendees.

Can people see me when I am watching the sessions?

No, people cannot see and hear you within the WorkCast platform. The only time anyone will be able to see and hear you is if you join a Zoom virtual Happy Hour and turn on your microphone and camera.

I'm having trouble seeing areas of the platform.

Please be sure you're using the most current version of Google Chrome or Firefox. WorkCast is optimized for viewing on a desktop or laptop. If you're still having trouble please visit the Help Desk by clicking on the top right corner of your screen for additional technical support.

How can I speak to someone to get help?

For Technical Support please visit the Help Desk by clicking on the top right corner of your screen for additional technical support.

For questions related to content, sponsorship or anything else contact

info@fundfinanceassociation.com and we'll do our best to get back to you as soon as possible!

When do the sessions start?

For the Europe and Asia days the sessions begin at 1pm Local Time (GMT and HKT, respectively) each day. Global Day will begin at 9am EST.

How can I schedule a 1:1 networking session?

Please connect with an attendee outside of the event platform to schedule any 1:1 meetings.

How long will I be able to access the recordings?

The majority of sessions will be available on demand within the platform post-event for two months.

How can I learn more about the event sponsors?

Please visit the sponsor booth area from the main Symposium page. Once in the room, feel free to explore any sponsor by clicking on their booth. Here, you will be able to review the sponsor's contact information, documents for download, and ask any questions.

How can I find out more about the FFA?

Visit www.fundfinanceassociation.com or contact us at info@fundfinanceassociation.com